



## Fitting FAQ

Once your second invoice is raised we would recommend visiting the workshop to view your Windows/Doors and double check you are happy with everything before we begin fitting. Photo's can be sent through if requested.

Common question	Answers
<b>Will you use dust sheets when you are fitting?</b>	Before we start each day, we will put down dust sheets in each room we are fitting in and along hallways.
<b>I have a wire which runs through the frame, can you still fit?</b>	We are happy to cut round the wire when we fit however we cannot drill through the new frame. This will need to be tucked between the frame and brickwork if required.
<b>My door has an alarm</b>	We would recommend organising the alarm company to disconnect and re install afterwards.
<b>What preparations does the customer need to do before we begin fitting?</b>	<ol style="list-style-type: none"> <li>1. If you could make sure the window is clear internally and externally. We are happy to remove blinds but we cannot take any responsibility if any blind is damaged.</li> <li>2. Allocate a toilet you'd prefer our fitters to use</li> <li>3. A place for at least 1 van to park</li> </ol>
<b>How will you finish around the windows?</b>	<p>We will either use a cement fillet, a silicone bead or in some cases a coverstrip.</p> <p>Generally if your building is a Cotswold stone building or similar, then a cement fillet is normally best suited, while a silicone/mastic is better used on a brick or Render buildings.</p> <p>Internally, we will caulk around the perimeter of the frame</p>

We understand that fitting new windows and doors can be a little stressful but if you have any queries please don't hesitate to talk with the fitters before they start to install. We will use our best judgment and experience while fitting but happy to discuss if you have any special requirements on the new windows and doors.